

Quality, environment, security policy

Sitland is committed on a daily basis to designing chairs that can improve people's quality of life, skilfully designing and producing them with aesthetic appeal and a focus on their functionality. The company firmly believes that the objects in living and professional spaces have a profound impact on people's motivation, productivity and wellbeing, the essential factors for quality of life. Established in 1977, Sitland is now a company that designs and produces chairs with original and innovative content for offices and community spaces. Sitland's priorities are quality, research and experimenting with technical solutions, striving towards identifying cutting-edge design systems, by creating products that combine design and technology, ergonomics and harmonious lines. The Company aims to offer its partners added value in the form of highly technological products and its constant desire to provide versatile and easily integrated solutions. In making its products, Sitland also gives special attention to protecting the health and safety of its workers and respecting the environment and the surrounding area as an integral part of its activities and as a strategic commitment to the company's more general goals.

Sitland S.p.A. has an Integrated System for Quality, Environment and Safety, in compliance with the requirements of the UNI EN ISO 9001, UNI EN ISO 14001 and UNI ISO 45001 standards. In accordance with these regulations, Sitland Management ensures its commitment to the continuous improvement of the Integrated System applied to the following activities:

DESIGN, MANUFACTURE AND LAYING OF MULTI PURPOSE CHAIRS FOR THE OFFICE, CONFERENCE, COMMUNITY THROUGH PROCESSES OF GLUEING, ASSEMBLY AND SHIPMENT; TRADE AND INSTALLATION OF FURNISHINGS.

The Management is therefore committed to pursuing improvement in the following areas:

Quality aspects — Continuous improvement in the quality of products and the service offered to customers, in compliance with applicable legal requirements and professional ethics / Fully meeting customers' needs and expectations, pursuing the cancellation of complaints; / Respect for the expressed and implicit requirements of customers, pursuing the achievement of 100% of deliveries within contractual deadlines / Continuous training for all staff according to their role and function performed within the company / Continuous adjustment of production capacity and flexibility in order to maintain a high level of competitiveness for its products in relation to the market.

Environmental aspects — Compliance with mandatory regulations and legal requirements related to the environment / Identification of environmental aspects connected with its activities, products and services, and the promotion of actions aimed at their control where technically and economically possible / The utmost attention to all levels of Organisation in order to prevent pollution / Active internal and external communication, with special consideration given to relevant requests made by stakeholders, and related responses / Promotion of compatible environmental practices among suppliers and contractors / Reduction of emissions into the air, water and soil compatible with existing technologies and available economic and financial resources / Preferential use of recycled and environmentally compatible raw materials.

Aspects concerning the health and safety of workers — Commitment to preventing accidents, injuries and occupational diseases / Continuous improvement in managing the occupational health and safety system and its performance / Compliance with all applicable occupational health and safety laws and regulations / Training, provision of information and awareness-raising for all workers so that they can safely carry out their duties / Promotion of cooperation between the various company resources / Involvement and consultation of workers, also via their safety representatives / Definition and dissemination within the company of occupational health and safety goals and related implementation programmes / Open dialogue with suppliers and their involvement in adopting conduct consistent with this policy.

In order to enhance aspects related to Quality, the Environment and Safety, the Management has identified specific indicators that are used to measure the performance of company departments by assigning objectives that ensure constant improvement. The Management firmly believes that applying these principles is essential to ensuring high growth rates and real competitiveness in the market.